

March 21, 2019

TO ALL PARENTS:

We would like to express our heartfelt apology to the parents who until now have not been receiving text notification on their son's attendance.

As what we have communicated in our official FB and text alert. The text messaging capability has stopped because our service provider which is one of the biggest telecommunications company in our country, suddenly shifted to a new technology. According to them, the old system they are using has already reached its end of life and therefore needs to be changed. The transition to the new system did not run smoothly.

As of the present, their system is already up and running and they have given us the scripts or codes that we need to change in our servers in order to be connected with their system. We are still in constant communication with the company and hopefully have the server fixed as soon as possible.

Thank you and we hope for your understanding.

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